

## Agenda Item 11. Best Practice

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### 1 SUMMARY

- 1.1 Having knowledge of and access to identified best practice in Community Planning across Scotland can support future effective working of the Argyll and Bute Community Planning Partnership.
- 1.2 Audit Scotland in their recent reviews of Community Planning Partnerships (CPPs) in Scotland has identified good practice and areas for improved focus within CPPs. A national Community Planning event held on 5 June also highlighted best practice in community planning across Scotland. This report highlights the key points from both the national event and Audit Scotland.

### 2 RECOMMENDATION

It is recommended that the Community Planning Partnership Management Committee:

- 2.1
  - 1 Note the content of the paper.
  - 2 Highlight to the community planning team any areas of good practice in the paper which the CPP would like more information on.
  - 3 Bring forward any known examples of best practice which may be worth consideration at a future meeting of the CPP Management Committee or other suitable forum within the Partnership.

### 3 DETAIL

- 3.1 In 2014/15 Audit Scotland is reviewing five CPPs including Moray, Glasgow, Falkirk and West Lothian. Three reports have now been published.
- 3.2 In its reviews Audit Scotland highlights that CPPs need to achieve the following:
  - A sustained leadership role in achieving outcomes.
  - A clear approach / strategy for prevention.
  - Clear setting of targets and milestones.
  - Demonstration of sustained progress through each of the priority outcomes.

- An effective system of monitoring and improvement which allows partners to hold each other to account.
  - Performance communicating including communicating to the local communities.
  - Agreement of local priorities from an analysis of the local area to identify needs.
  - Alignment of partner resources to agreed local priorities.
  - Identification and redirection of resources to agreed priorities.
  - Clear relationship and effective joint working between the Community Planning Partnership and the proposed health and social care integration.
  - Joined up approach to communication and engagement with communities and sharing of results.
- 3.4 Good practice was identified in:
- Moray Council's area based analysis from which priorities were formed.
  - West Lothian Council's approach to performance management.
  - Glasgow City Council's determining of priorities.
- 3.4 On 5 June 2014 The Scottish Government held a national event on Community Planning: Changing Lives Celebrating Success. This day contained a large number of workshops for attendees, and these are outlined in Appendix A.
- 3.5 Keynote speeches from Scottish Ministers, Derek Mackay MSP and John Swinney, Cabinet Secretary included the following points:
- We need to look at how we know and account for the things that are happening in the community that contribute to SOA but don't appear in it or aren't partners.
  - Need focus on changing lives and reducing inequalities.
  - Participatory budgeting works and we should do more around this but it won't be legislated for.
  - CPP is at heart of public sector reform.
  - The Scottish Government has high expectations for Community Planning and the SOA as the place to do business.
  - Key to make a connection between spatial planning and community planning to create "place based approach".
  - Partners need to feel equally responsible to contribute to agenda.
  - Engagement with communities is key.
- 3.6 Those who attended from Argyll and Bute CPP noted the following points from the day:
- How we engage with young people is crucial.

- Budget considerations and where these come from should be last thing considered after focus has been on shaping solutions for the right thing to achieve the outcome.
- Need to develop a plan that continues to develop integrated working and cost savings across a number of areas, including properties, vehicles and operational services.
- This whole agenda is about working together we need to get key factors right including honesty, trust, people being able to not get overwhelmed but take action and be aware of finding ways to work with the people we really need to.
- Improving evidence and data gathering group is working with Public Service Reform Board to look at how better to do performance reporting at CPP level.
- Moray CPP:
  - Has a communications and engagement function which is jointly funded by partners.
  - Spent 6 months bringing private sector to table. Held key engagements to work out strengths and barriers for each business area (i.e. food and drink). Developed actions plans and thematic groups to take these forward.
  - Partners have jointly come together to fund a tourism function through the chamber.
  - Economic partnership is the delivery mechanism for taking forward economic part of the SOA.

#### **4 CONCLUSION**

- 4.1 Being informed of best practice can support effective working of the CPP. This paper highlights good practice identified within Audit Scotland's most recent reviews of CPPs. It also highlights good practice workshops which featured in the National community planning conference in June.
- 4.2 The CPP is asked to note the content of the paper and highlight to the community planning team any areas of good practice which the CPP would like more information on.
- 4.3 The CPP is also asked to bring forward any examples of best practice it knows of which may be worth consideration at a future meeting of the CPP Management Committee or other suitable forum within the Partnership.

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**Attachments:**

Appendix A: Workshops at the National Community Planning Event.

## **Appendix A: Key sessions offered at National Community Planning Conference**

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### **Prevention at scale**

Peter Allan, Dundee City Council and Lorraine Gillies West Lothian Council share their approaches to prevention and delivering outcomes.

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### **Realising potential of Third Sector Interfaces - local approached**

Colleagues from Renfrewshire, Edinburgh and North Lanarkshire shared their experiences of working within community planning context with Third sector

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### **Communities in the lead**

Angela Beardsley of Resonate Arts, Clackmannanshire, Dot Grieve, Ayrshire 21 and Theresa Potter of Pennyburn Regeneration Youth Development Enterprise, North Ayrshire discuss the role and importance of community led regeneration and assets based approaches.

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### **Gathering and measuring the evidence**

Professor Nicholas Watson of University of Glasgow and Dette Cowden, the Improvement Service consider this issue and how the work What Works Scotland and the Information and Evidence Data Group can contribute

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### **Pursuing sustainable economic development**

Gordon Sutherland of Moray Council outlines the approaches taken to develop an integrated multi-agency approach to economic development in Moray. Moray Economic Partnership (MEP) is working to grow a sustainable, diversified economy in Moray.

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### **Changing lives : focused prevention**

Tim Kendrick and Derek Muir, Fife Council share approaches on Fife's CPP Homeless Hub. Stephen Brown and Chief Inspector Tim Ross of North Ayrshire CPP discuss the impact of MANDART - Multi Agency Domestic Abuse Response Team

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### **Life Stages : a targeted approach**

Sally Ann Kerr of Barnados shares the approaches taken for the National Third sector GIRFEC project. Jonny Pickering of Falkirk Council outlines a co-production and assets based approach to services for older people.

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### **Realising the potential of third sector interfaces: prevention and outcomes**

Claire Tester, Scottish Government look at how the Engagement Matrix has been used to improve engagement between health boards and the third sector. Jacqui Reid, Alliance for Health and Social Care and Steven Marwick look at the impact of the Change Fund to enhance the third sector.

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### **Investing in leadership**

Jo Kennedy of Animate leads a workshop on tackling the challenges of collaborative leadership within multi partner approaches.

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### **Community Councils delivering**

Maureen Spence from Orkney Islands Council outlines the approaches they have taken with Highland and Islands Enterprise to ensure that community councils are an integral part of the islands economic development and community learning.

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### **Digital driving public service reform**

Marie Copland and Rosie Black of Dumfries and Galloway share the challenges of developing Telecare programme. John Barrett outlines the approach by the three Ayrshire councils to sharing data and its impact on delivering better outcomes for young people.

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### **Changing lives - Focus on neighbourhoods**

Place is a key component of public service reform and community engagement. Edinburgh and East Ayrshire CPPs share their experiences and challenges

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### **Focusing on prevention and joint resourcing**

Joe Black shares the Glasgow experience and approach on youth

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unemployment

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### **Self reliance : enterprising women**

Noel Matthias shares the work of WEvolution. WEvolution works alongside people, particularly women, who are on low incomes or unemployed and are determined to improvement their lives and those of their families.

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### **Participative Budgeting - an overview**

Dr Oliver Escobar, University of Edinburgh explores local participatory democracy in Scotland. The workshop will explore overall approaches to integrating the approach within community planning.